

Social Worker

Texas Oncology-Medical City Dallas Building D 7777 Forest Lane, Suite D400 Dallas, TX 75230 T: 972-566-7790

Metro Area: Dallas Spoken Language: English

General Summary

Alicia Poole, LMSW, is a licensed social worker. Alicia received her Master of Science in Social Work from The University of Texas at Arlington in Arlington, Texas. She began her career as a discharge planner, working in various departments including the intensive care unit and emergency room as well as neurology, telemetry, and medical oncology.

In 2015, Alicia transitioned from the hospital setting and joined VITAS Healthcare as a social worker, where she provided hospice care in home and nursing facilities and created an on-call training resource manual for chaplains and social workers. In recognition of her work, she was twice named "VITAS BEST Social Worker of the Year." She also served as a field director to university students at Texas Christian University and The University of Texas at Arlington.

After working one year at U.S. Renal Care, Alicia joined Texas Oncology in 2023, where she is working towards obtaining her Licensed Clinical Social Worker certification to provide mental health counsel services to cancer patients.

Education

- Master of Science in Social Work
 The University of Texas at Arlington,
 Arlington, TX
- Bachelor of Science in Social Work
 Texas Christian University, Fort Worth,
 TX

Medical Practice

- U.S. Renal Care, Social Worker, Fort Worth, TX (2021)
- VITAS Healthcare, Social Worker, TX (2015–2021)
- Plaza Medical Center, Discharge
 Planner and Social Worker, Fort Worth,
 TX (2012–2015)

Other Information

A proud Navy veteran, Alicia served three years of active duty at the Naval Weapons Stations in Goose Creek, South Carolina, and aboard the USS Alamogordo ARDM II supplying docking services to various units of the U.S. Atlantic Fleet. In addition to being a wife and mother of two, Alicia enjoys yard work, cooking, meditating, and maintaining an active lifestyle.

Accolades & Memberships

- Phi Alpha Honor Society
- Phi Theta Kappa Honor Society, President
- Ronald E. McNair Scholar
- VITAS BEST Social Worker of the Year, VITAS Healthcare (2016, 2019)
- Who's Who Among Junior College Students (2006, 2008)

